

Terms & Conditions

The Early Booking Discount deadline is December 13th 2019. Payment must be received by this date in order to qualify for the Early Booking Discount.

If you are unable to attend a substitute is welcome.

Cancellations made prior to the Early Booking Discount deadline will be subject to a 5% cancellation fee. Cancellations made between December 13th 2019 and April 1st 2020 will be subject to a 10% cancellation fee. For cancellations made after April 1st 2020 EuRA regrets that no refunds can be made.

In the event of Force Majeure and the Congress being cancelled, no refunds will be given, but an 80% credit will be offered against a future Congress. Unless otherwise specified email addresses will be published on the event App.

PLEASE NOTE THAT DUE TO THE LIMITS ON DELEGATE PLACES, GUESTS WHO ARE IDENTIFIED AS COLLEAGUES OR CO-WORKERS OF THE MAIN DELEGATE WILL BE CHARGED AT THE HIGHER DELEGATE RATE. WHERE THIS IS IDENTIFIED AFTER THE CONFERENCE IS FULLY BOOKED, WE ARE REALLY SORRY BUT IN ORDER TO BE AS FAIR AS POSSIBLE, THAT PLACE WILL BE REALLOCATED IF THERE IS A WAIT LIST.