

## Outline Programme

### EuRA International Relocation Congress 2024

## "Beyond the Horizon"

### Monday 29

13:00 - 17:00 Symposia (there is an additional charge for symposia)

- Move Management
  - Fenix 1 Floor 1
    - Moderator
      - Irina Yakimenko - Intermark
    - Speakers
      - Jane Riley - Grace
      - Ray Da Silva - IAM
      - Diwakar Gupta - Ikan
      - Matthew Odjik - IAM
      - Caroline Curik - Arpin
      - Stuart Lawson - Crown
- Sustainability
  - Fenix 3 Floor 1
- Supply Chains in Mobility
  - Fenix 2 Floor 1

17:30 - 18:30 Speed Networking - Fenix 7 Floor 1

- A fast paced get together with a glass or two of fizz

### Tuesday 30

08:00 - 09:30 Sponsor Meeting (Invitation only)

09:00 - 10:00 Newcomers Reception

- Fenix 1 Floor 1

10:00 - 11:00 Conference Opening - Fenix 4-6 Floor 1

- Join our Conference Host Frances Edmonds and our President, Vice President and CEO as they welcome our delegates to Vilamoura
- Fenix 4-6

11:30 - 12:30 Opening Speaker - Fenix 4-6 Floor 1

- The Future of Work - Dan Sodergren



- Dan is an expert on the impact of technology, AI and digital marketing. The future of work is not what you think!

12:30 -14:00 Sponsor Meeting (Invitation Only)

13:00 - 14:00 Legal Clinic - Neptuno 1 Floor 0

- Speaker, Gordon Kerr EuRA Strategic Consultant for Legal

14:00 – 15:00 Creating the Future - Integrating Digital Transformation in Your Organisation - Fenix 4-6 Floor 1

15:30 – 16:30 Culture and the Mobility Process - Fenix 4-6 Floor 1

- According to research done by Cartus, 61% of failed assignments happen because of family and personal issues. KPMG research says only 38% of companies with a globally mobile workforce offer no cultural training. Mistaken as a soft topic, we re-examine why intercultural training is so vital between mobility professionals and assignees.
  - Moderator
    - Lucy Foster - Impact Group
  - Speakers
    - Laura Sildmae - Move My Talent
    - Martin George - LTC Language Solutions
    - Janice Trinidad - EER
    - Ludovic Lemoine - Newland Chase

16:45 - 17:45 EGQS New Programme Launch!

- Speakers
  - Martina Scharway - EGQS+ Project Director
  - Dom Tidey - EuRA COO
  - Jochem Muskalla - EGQS+ Lead Auditor
  - Ase Lofgren Gunsten - EGQS+ Mentor
  - Michele Bramstoft - EGQS+ Mentor
- Join our EGQS leadership team for a glass or two of fizz and an update on the new in house EGQS+ process. Meet the mentors and our EGQS+ expert lead auditor.

18:00 - 20:00 Welcome Reception - Roof Terrace

- Gather with friends old and new on the stunning roof terrace of the hotel for drinks, food and views

## Wednesday 1

08:00 - 09:30 Sponsor Meeting (Invitation only)

10:00 -11:00 State of the Industry - Fenix 4-6 Floor 1

- This session is deliberately planned at the last minute so we can join together to discuss the pressing issues of the moment

11:30-12:30 The Power of Feedback - Fenix 4-6 Floor 1

- Feedback is vital! In this session we will look at how capitalise on positive feedback and how to deal head on with negative feedback.
  - Moderator
    - Sophie Rehberg - Professional Organizing Relocation Consult GmbH
  - Speakers
    - Aideen Hopkins - EER
    - Andrea Gullickson - IOR
    - Leah Bohmrich - Packimpex

13:00 - 14:00 Legal Clinic - Neptuno 1 Floor 0

- Speaker, Gordon Kerr EuRA Strateic Consultant for Legal

14:00 – 17:00 Interactive Workshops

- Immigration
  - Fenix 4-6 Floor 1
    - Immigration Day Host
      - Johanna Lennartson Nimmersion
    - Speakers
      - Arvinder Ubhi - Ellis Porter
      - Bobby Bartle - Aires
      - Brendan Coggan - Envoy
      - Carloine Treuillard
      - Charina Garcia - Wolfsdorf
      - Faisal Addas - Innovation
      - Alastair Mason - Smith Stone Walters
      - Charlotte Taylorson - Boeing
      - Jens Petersen - Visum Point
      - Julyana Ruiz - Igo Immigration
      - Manpreet Dhami-Magne - Newland Chase
      - Nihat Kurt - EMG
      - Preeti Roongta - Lex Visa
      - Stephane Compain - Lux Relo
      - Zain Ali - Centuro

- Direct Clients
  - Fenix 2 Floor 1
  - Session One
    - Selling, Winning and Retaining Clients
  - Session Two
    - Challenges and Risks
      - Speakers;
        - Pauline Son - EMG
        - Andreas Krensel - IBN
        - Rossana Veglia - Global International Relocation
        - Dana Pick - ReloCare
        - Hannah Zentgraf - C+S Relocation
        - David Whelan - Urban Rest Apartments
        - Micah Bellieu - Fluency Corp
  
- Corporate Housing
  - Fenix 1 Floor 1
    - Moderators
      - Nick Estrada - CHPA
      - Kim Ashmore - ASAP
    - Speakers
      - Agents Session;
        - Laura Jane Igoe- Synergy
        - Rebecca Gonzaga - Situ
        - Alex Neale - Silverdoor
        - Vidak Glavnic - Dwellworks
      - Technology Session;
        - Matt Was - Blueground
        - David Whelan - Urban Rest
        - Marc Vilar - Apartool
      - Networking Session;
        - Charlotte Winter - Synergy
        - Vladimir Volkov - Skyside
        - Dima Lorenz - Dwellworks

14:00 – 15:30 Ask a EuRA Expert - Fenix 3 Floor 1

- Join members of the EuRA Board and seasoned EuRA Members for a drop-in any time during the 2 hours where you can capitalise on their experience.

16:30 – 18:00 Sponsor Meeting (Invitation Only)

19:00 - Gala Dinner

- Join us for our fabulous Gala Dinner

## Thursday 2

10:00 - 11:00 Transformation and Global Mobility - Fenix 4-6 Floor 1

- Moderator
  - Dean Hefford - Sprout Mobility

11:30 – 12:30 Stress and Working in Mobility - Fenix 4-6 Floor 1

- A panel discussion on the psychological impact of the relocation process not on the assignee, but on the workers who are supporting the client. Dealing with the stresses of delivering seamless mobility services is stressful and this session will look at this.
  - Moderator
    - Meredith Kennedy - Dwellworks
  - Speakers
    - Rob Fletcher - Heart Relocation
    - Clare Williams - Easy Tiger Executive Search
    - Rhea Narula - Formula Group
    - Adam McWhirter - Maxxelli

14:00 – 15:00 Ignite - Fenix 4-6 Floor 1

- Join our intrepid Ignite speakers for this fast paced session of presentation lasting just four minutes each.
  - Moderator
    - Michele Bramstoft - Copenhagen Relocations
  - Speakers
    - Ben Jones - Simply London
    - Rebecca Gonzaga - Stay Situ
    - Gennady Babankov - SHRM
    - Micah Bellieu - Fluency Corp
    - Alex Neale - Silver Door
    - Diwakar Gupta - Ikan
    - Kaushik Thakrar - Human Entrance

15:30 – 16:30 Closing Speaker - Fenix 4-6 Floor 1

16:30 – 17:00 Closing and 2024 Destination Reveal - Fenix 4-6 Floor 1

19:00 - Final Night Celebration Dinner & Dance