

Terms & Conditions

If you are unable to attend a substitute is welcome. Cancellations made prior to the Early Booking Discount deadline will be subject to a 5% cancellation fee. Cancellations made between December 14th 2018 and May 1st 2022 will be subject to a 10% cancellation fee. For cancellations made after May 1st 2022 EuRA regrets that no refunds can be made. In the event of Force Majeure and the Congress being cancelled, no refunds will be given, but an 80% credit will be offered against a future Congress. Unless otherwise specified email addresses will be published on the delegate list for the event.

PLEASE NOTE THAT DUE TO THE LIMITS ON DELEGATE PLACES, GUESTS WHO ARE IDENTIFIED AS COLLEAGUES OR CO-WORKERS OF THE MAIN DELEGATE WILL BE CHARGED AT THE HIGHER DELEGATE RATE. WHERE THIS IS IDENTIFIED AFTER THE CONFERENCE IS FULLY BOOKED, WE ARE REALLY SORRY BUT IN ORDER TO BE AS FAIR AS POSSIBLE, THAT PLACE WILL BE REALLOCATED IF THERE IS A WAIT LIST.